

## **ORDERING, PAYMENTS & DELIVERIES**

June 2016

Dear customer,

Many thanks for visiting us and for your interest in buying music from this site.

Some free music samples and demos are provided here and there in the site and we also offer you the possibility to purchase some music (albums and individual tracks, as the case may be). We strive to make your buying experience as efficient, secure and rapid as possible, and we'll do our best to keep improving and facilitating this experience whenever we can. Thank you for your patience.

For the time being this site only offers the possibility to pay through PAYPAL, because of technical and other reasons. It is the world's easiest, most widespread (more than 184 million users worldwide!) and secure way to effect payments by internet for small sums. In case you do not already have a Paypal account, the payment page on the site enables you to set-up an account: it is fast and easy, doesn't cost you anything and you can use your Paypal account to buy from other sites. As other means of payment besides Paypal become available, we shall do our best to insert them in the site and make them available to you.

There are 2 ways to purchase music from this site:

### DOWNLOADING MUSIC

You can download an entire album or select and download individual tracks as the case may be. Clicking the "DOWNLOAD" button placed near the picture of an album will directly take you to a Paypal page that will enable you to make your payment and download the selected music into your computer or device.

### ORDERING A CD

You can order a CD of the album physically delivered to your address. Clicking the "ORDER CD" button placed near the picture of an album will take you to our "SHOP" page in which you can click on the picture of the album CD you wish to order and you will be taken directly to a Paypal page where you can provide your address and details and make your payment.

When ordering a CD, please keep in mind the following:

- The total cost shown in the payment page includes the cost of only one CD, plus its packaging/envelope and delivery to your address
- In case you wish to order more than one CD at a time, please contact us directly by email or contact form (see our "CONTACT" page) so that we can properly cost-out the shipping and delivery case by case.
- We ship the CD from the post office in Monaco or France by "Lettre suivie" which provides us with a tracking number from the post office
- Delivery can take a few days to up to a week or so, depending on your location
- The efficiency of shipping and delivery is independent from us and we are not responsible for eventual delays, damages or losses
- Shipping/delivery costs and conditions may vary from time to time without notice
- We do not deal with eventual duties or taxes

If you have any questions, don't hesitate to use the "CONTACT" page to send an email or message.

Thank you and enjoy the music!

[www.francescobmusic.com](http://www.francescobmusic.com)